

Acorn[®]

permanent and temporary recruitment
learning and development solutions



“Acorn has completely transformed our experiences of working with recruitment agencies; with their excellent recruitment process and ability, not only to supply people at short notice, but with the right blend of skills and attitudes to deliver instant performance.”

**Manufacturing Director
National Food Manufacturer**



overview

The award-winning Acorn is one of the UK's leading recruitment and training companies with a network of branches, on-site locations and specialist divisions throughout England and Wales.

We work with some 1,000+ public and private sector organisations across the UK every week, with a client list that includes a host of impressive businesses such as Panasonic, MBNA, Corus, HSBC, Müller, InBev UK, Network Rail, Peacocks, Wincanton, GE, Dyson, DHL, Balfour Beatty, Compass Group, Veolia . . . as well as a range of different public sector organisations across the health, police and prison services; local and national government, universities, and so on.

These, like many other businesses and organisations benefit from utilising Acorn's professional expertise in sourcing, selecting and recruiting high-quality and reliable staff covering contractors, temporary workers and permanent placements.

Acorn is a multi-specialist agency providing temporary, contract and permanent staff across the following sectors:

- industrial & manufacturing
- construction & trades
- technical & engineering
- driving & logistics
- rail
- defence & technology
- office & administration
- executive & management
- contact centres & customer services
- financial services
- food manufacturing & technology
- marketing & sales
- international labour
- managed services
- nursing & healthcare
- catering & events
- IT
- architecture & design



"It's great to find an agency that delivers on its promises. Acorn promised great candidates and great customer service – and that's exactly what we got."

Westdrive Kia Group

why Acorn?

Working with businesses across the UK, Acorn attracts, assesses and matches the best available workers to the right appointments, ensuring we do so responsively and efficiently for both employers and our candidates.

By developing long-term, strategic partnerships with our clients, we deliver high-quality, total people-solutions for recruitment, training and development services; undertaking all activity with appropriate professionalism and integrity.

As such, Acorn is the partner of choice for hundreds of local, national and international organisations – and together at peak, placing some 5,000+ contractors and temporary workers every week, training 1,000+ learners every month, and filling approximately 1,400 permanent vacancies each year.

Acorn is:

- a full member of the Recruitment & Employment Confederation (REC)
- fully approved to BS EN ISO 9001: 2008
- an Investors in People company
- licensed with the Gangmaster Licensing Authority



Our on-going customer satisfaction measures demonstrate that the support we provide is responsive, versatile and effective:

- 100% of our clients rate Acorn's professionalism 'highly'
- 98% of customers say they would continue to use Acorn's services
- 100% of customers say they would recommend Acorn to others
- nine out of ten job-seekers say they would use Acorn's services in preference to other agencies

“The relationship between DST and Acorn has been a long and fruitful one. Over the years Acorn has continued to supply our business with high quality and reliable temporary and permanent staff, often within tight deadlines.”

HR Officer
DST International Output Limited



workforce management & flexibility

As a long-established and reputable agency, Acorn has the experience and expertise to source candidates for permanent, contract and temporary positions, across a range of specialist areas, UK-wide.

Many of our clients have complex management structures, high-volume demands, 24-hour needs, multi-site operations, varying shift patterns and many different skills requirements. We service our clients' changing expectations by developing a thorough understanding of them and the markets in which they trade; and we minimise attrition by presenting candidates for work who are appropriate, willing and comprehensively verified to ensure they meet our clients' precise requirements – swiftly, responsibly and hassle-free.

We offer different approaches to temporary staffing support including a fully-contracted managed service package; typically with an on-site management team that takes care of induction, training, PPE provision, HR, workers' rotas, and so on. We also have a number of clients for which we operate as a master vendor, taking charge of different tiers of agencies if / as required to support the overall contract.

Acorn's permanent recruitment services cover the full range of support such as head-hunting, search & selection, salary review and comparative research, advertising, response handling, first-phase selection and pre-assessment, bespoke skills-testing, profile review, psychometrics, interview support, appointment and notice management.

All our services receive the backing of our in-house support teams – marketing, research & communications, quality management, accounts & payroll, HR & compliance – thereby ensuring we retain complete control of all activity and can respond flexibly and positively to any changing demands.



"It provides peace of mind knowing that Acorn is able to provide value-for-money, professional training for a wide variety of learning activities, as well as supplying meeting rooms in a top class venue - truly a 'one stop shop'!

Acorn does not just meet our expectations, they always exceed them with their helpful, 'can do' approach."

**Training and Development Manager
ISG Pearce Limited**

learning & development solutions

Acorn is a leading provider of training, learning and development solutions with 1000+ individuals receiving training from us every month.

We design, deliver and evaluate a comprehensive range of training and development solutions to service both employers' and the employees' individual needs. Courses are developed at different levels, tailored specifically to address the existing and on-going business / performance expectations of the company, and include:

- **accredited Foundation Apprenticeships, Apprenticeships & Higher Apprenticeships**
- **management & leadership development, including ILM**
- **open courses**
- **business consultancy services**
- **IT courses from Basic to Advanced level**

Our assessors, all with occupational backgrounds in the areas they now provide training to, deliver standardised and customised training programmes for companies and their staff in manufacturing, hospitality, contact centres, customer services, health and social care, financial services, retail, construction and across the public sector.

As an approved training partner, Acorn provides advice and support in relation to the availability of Government funding at regional, national and European levels, which in many cases means we can provide the staff development programmes at greatly-reduced cost, or even fully-subsidised to the employer.



“Acorn provides a level of service unsurpassed by competitors through quick reaction and excellent understanding of our needs.

Based on my experience I would not hesitate to recommend Acorn to employers wishing to use a flexible, professional and competent recruitment agency.”

**Factory Manager
Kerry Ingredients**



group structure

In 2006 global recruiter **Synergie** acquired a majority stake in Acorn; an investment that underpinned its commitment to supporting companies operating internationally; and one that has helped to propel Acorn's expansion across the UK.



Synergie is an established, leading recruiter across Europe and North America, with some 600 branches in 13 different countries placing 46,000 temporary workers on a weekly basis, and serving over 80,000 different clients.

It is a €1.2bn business, making it the 6th largest recruiter in Europe and one of the foremost world-wide. For more information visit www.synergie.fr

Concept Staffing was founded in 1988 and is the leading indigenous recruitment agency in the South West of England. It became part of the Acorn Group in December 2007.



Together with its regional head office in North Devon, Concept has a number of branches delivering recruitment support to a wide range of organisations throughout the South West.

Concept covers a wide range of sectors including accountancy, finance & purchasing, engineering, manufacturing & technical, catering, hospitality & leisure, driving, sales & marketing, commercial & office support, legal, warehousing, distribution & logistics. For more information visit www.conceptstaffing.co.uk

Being part of the Acorn Group, **Excell** effectively operates as the UK's specialist technical division of Synergie, and provides permanent, contract and temporary recruitment across the engineering, rail, facilities management and construction sectors UK-wide.



With offices in London and Woking, the Excell team has many years' experience of supplying a broad spectrum of skilled and semi-skilled labour for clients such as Invensys, NG Bailey, Network Rail, Balfour Beatty, and many others. For more information visit www.excellgroup.com

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